

Utah Consumer Bill of Rights Regarding Towing

- The consumer has the right to know they are being charged an appropriate fee. Towing fees are established by the Utah Department of Transportation under Utah Code Annotated §72-9-603 and Utah Administrative Code R909-19. <http://www.rules.utah.gov/publicat/code/r909/r909-019.htm>

Rates for vehicles rated for 10,001 lbs. up to 26,000 lbs.

Non-Consent Police Generated:

Tow fee – up to \$240 per hour, Drop Fee (not towed) \$120
Storage fee – up to - \$60 per day
Admin Fee – up to \$30
Fuel Surcharge – percentage of tow fee
See R909-19-14 for specific fuel surcharge rate

Non-Consent (Private Property) - Non Police Generated:

Tow Fee – Up to \$240 Drop Fee (if not towed) \$120
Storage fee – up to \$45 per day
Administrative fee – up to \$30
Fuel Surcharge – percentage of tow fee
See R909-19-14 for specific fuel surcharge rate

- All non-consent tows must be reported to the Utah Motor Vehicle Division via the Impound Vehicle System before payment can be collected as per Utah Code Annotated § 41-6a-1406 and §72-9-603. The consumer can verify it has been reported at www.tow.utah.gov. The consumer has a right to ask for documentation that the vehicle has been entered into the Impound Vehicle System showing the date and time storage began.
- The tow truck motor carrier, driver(s) and vehicle(s) must comply with Federal Motor Carrier Safety Regulations. <http://udot.utah.gov>. Click on the Motor Carrier Division link.
- The consumer has the right to file a complaint alleging: overcharges, inadequate certifications for the driver, truck, company and violations of Federal Motor Carrier Safety Regulations, Utah Code Annotated or Utah Administrative Code. A complaint may be filed with the Utah Department of Transportation, at www.udot.utah.gov by clicking on the Motor Carrier Division link, then clicking on towing/tow trucks link.